

“Click and Collect” Pickup/Delivery Compliance Checklist

Please mark **Y** for yes, **N** for no or **U** for unsure regarding each of these statements during your alcohol curbside pick-up experience. If the statement does not apply to your experience, please leave it blank.

While Placing Order:

- _____ Order was made before 9 a.m. and 6 p.m.
- _____ If the order was made after 2 p.m., I was notified that I could not pick up my order until the next day.
- _____ If made before 2 p.m. I was notified that there was a four-hour waiting period between my order time and my pick-up time.
- _____ The "Click and Collect" system allowed the purchase of alcohol to be denied without affecting the remainder of my purchase.

When Picking Order Up:

- _____ The pick-up area for "Click and Collect" purchases was clearly defined with visible markings, signs, and/or barriers.
- _____ The licensed operator asked for a valid ID to ensure that I was over the age of 21 and that I was the person who placed the order.
- _____ If I was unable to provide a valid ID, the sale was voided and not completed.
- _____ Payment for the purchase was completed on premises but not until the purchaser was at the licensed premises and presented a valid photo identification.
- _____ If the "Click and Collect" purchaser was not the driver of the vehicle into which the order is being loaded, the licensed operator verified that the driver was 21 years of age or older.
- _____ If the driver was under the age of 21, the sale was voided and not completed.

The "Click and Collect" transaction must record and retain the following information for 30 days:

1. The name of the purchaser.
2. The type of identification card presented and the number and expiration date of that identification card.
3. The purchaser's date of birth.
4. The license plate of the vehicle into which the order is being loaded.

To your knowledge, was any of this information recorded?

_____ Your/purchaser's name

_____ The type of identification card you/purchaser presented

_____ The number and expiration date of your/purchaser's identification card

_____ Your/purchasers birth date

_____ The license plate of the vehicle into which the order is being loaded

_____ An image of the vehicle into which the order is being loaded

When you received your order, how was it assembled?

Any other comments regarding your experience with "Click and Collecting" alcohol?

Bars/Restaurants/Grocery Stores That Provide “Click and Collect” Alcohol Pickup/Delivery in La Crosse

- People’s Food Co-op, La Crosse